

Illinois Pioneer Coalition

Wednesday, April 26, 2023

Smith Village – Chicago, IL

8:30am -10:00am



The Intersection of Ageism and Ableism: A Panel Discussion of Older Adults

Ageism is the great demotion where a person is set aside and marginalized. Ableism puts a person in the category of incapable and less than. When ageism and ableism collide, it becomes the perfect storm of implicit bias that rages against older adults.

In this panel discussion, you will hear from older adults living in different levels of senior communities in the Chicago-land area. These true leaders of senior living will share their insights and living wisdom regarding how ageism and ableism have impacted them. We will explore the drivers of these biases and learn the first steps in mitigating the devastation of its effects.

10:15am -11:45pm

The Artifacts of Culture Change: More Than a Measurement Tool – Joan Devine, Consultant, Former Director of Education Pioneer Network

Over the past years, as LTC communities have faced the challenges presented by the COVID-19 pandemic, there have been numerous stories shared of positive outcomes achieved related to non-traditional environments and person-directed practices. The fact that person-directed practices, such as dedicated staffing and knowing the resident, have made a difference in so many communities is not surprising to those who have been working to support the mission and vision of Pioneer Network for over 20 years.

As we look for ways to grow and strengthen person-directed practices, Pioneer Network considers the Artifacts of Culture Change to be a valuable tool for care communities as they identify and grow a person-directed culture post-pandemic. It supports quality improvement in any organization with not only the data needed to identify and drive practices, but the process to bring the team together in this work.

11:45pm – 12:45pm Lunch and Exhibit Show



12:45pm - 2:15pm

What Living as a Resident Can Teach Long-Term Care Staff– *Leslie Pedtke, MHA, LNHA, Dignity Quotient*

What happens when real caregivers become “real” residents? How will their experiences change how they think about being a resident? How will the care they provide to residents change in the future?

‘Through the Looking Glass’ was a program developed by Leslie Pedtke as a way to teach empathy to caregivers. Staff members moved into the nursing home, lived the role of a real diagnosis, and accepted daily ‘challenges’ our residents experience every day.

From learning the importance of communication to creating meaningful engagement, the resulting insights of these caregivers sensitized other staff members – new and veteran – to practical and effective ways that they were able to *immediately* improve daily care for residents.

This program became the culture of the long-term care community and grew into an Elder Shadowing requirement for all newly hired staff to live with a resident for 24 hours before they are able to begin their new job.

2:30pm – 4:00 pm

CMS Leads the Discussion on Person-Directed Regulations – *Rose Bundalian, IL State Survey Lead and Kim Moore, IL State Survey Lead*

Throughout the day we have been hearing from those leading the charge for change in long-term care. It is imperative that the rules and regulations support these person centered/directed changes. During this session, Centers for Medicare & Medicaid Service (CMS) representatives Rose Bundalian and Kim Moore, IL Survey State Leads, will share how the State Operations Manual (SOM) Appendix PP supports putting the resident first. This started with the revision to the SOM in 2017 and have continued including the most recent changes that have occurred in February of this year.